



Accredited training & Examination Provider

Certificate

Jose Enrique Peñaloza Garcia

Has successfully passed the certificate exam for:

ISO 20000 – Implementer

Date: March 2, 2026

A handwritten signature in black ink, appearing to read 'James Johnson', written over a faint background watermark of the GDI logo.

Phd. James Johnson

A handwritten signature in black ink, appearing to read 'Paul Smith', written over a faint background watermark of the GDI logo.

Phd. Paul Smith

ID: 1772422934-5707-13882



Global Digital Institute
Florida, USA